



Troubleshooting the AyrScout Camera.

Connect the Camera using an Ethernet cable to an AyrMesh Router or a Remote Hub.

Get the IP address from the DHCP table on the Router or from ayrmesh.com (if it is plugged into a Remote Hub - note that it may take 10 minutes to appear).

Start a browser and log in to the Camera (using your ayrmesh.com username and password, or username "admin" and an blank password if that doesn't work), then select *Server Push Mode* or *Active X* mode.

Select *Device Settings* from the left menu, then *Device Settings* from the sub-menu. The screen should look approximately like the one below; make sure the "Alias" is set to "AyrScout Camera"

The screenshot shows the Ayrstone Productivity web interface. On the left is a navigation menu with the following items: Live Video, Device Settings, Device Settings (sub-menu), Alias Settings, Multi-Device Settings, Date&Time Settings, Users Settings, PT Settings, Upgrade Device Firmware, Restore Factory Settings, Reboot Device, Indicator Settings, IR Light Setting, Backup & Restore Settings, and Log. The 'Device Settings' sub-menu is expanded, showing Basic Settings, Network Settings, Recording, and Other. The main content area is titled 'Snapshot' and displays a 'Device Status' table with the following data:

Device Status	
Device ID	00EA216349C1
Device Firmware Version	17.37.2.41
Device Web UI Version	27.8.1.5
Alias	AyrScout Camera
Alarm Status	None
DDNS Status	cipcam.com Succeed http://c7535.cipcam.com
UPnP Status	No Action
MSN Status	No Action

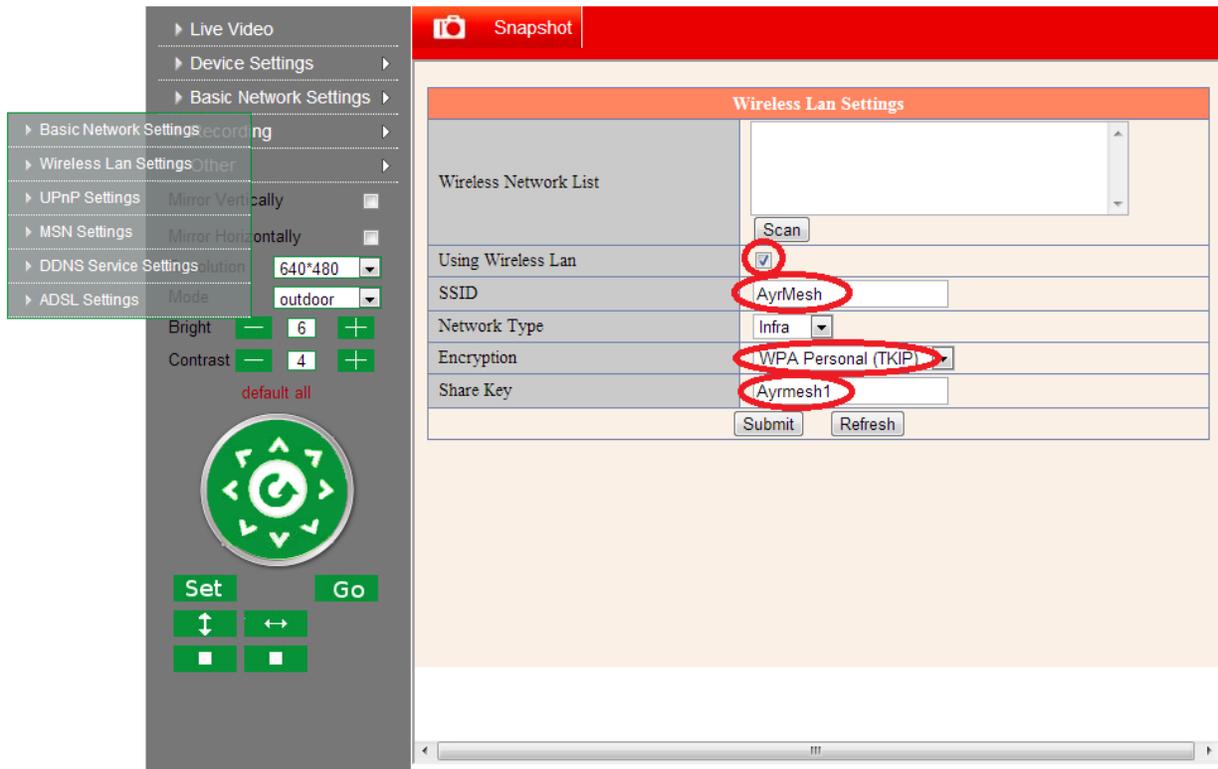
Below the table is a 'Refresh' button. At the bottom of the interface, there are 'Set' and 'Go' buttons, along with a circular navigation pad and directional arrows.

Next, select *Users Settings* (again, from the *Device Settings* menu). Verify that the first user has the same username as your aymesh.com username:

A screenshot of the Ayrstone web interface. On the left is a dark grey navigation menu with various settings options. The main content area is titled "Users Settings" and contains a table with columns for "User", "Password", and "Group". The first row shows a user named "bill" with a password of "*****" and a group of "Administrator". Below the table are "Submit" and "Refresh" buttons. At the bottom of the page, there are "Set" and "Go" buttons along with directional arrow icons.

User	Password	Group
bill	*****	Administrator
		Visitor

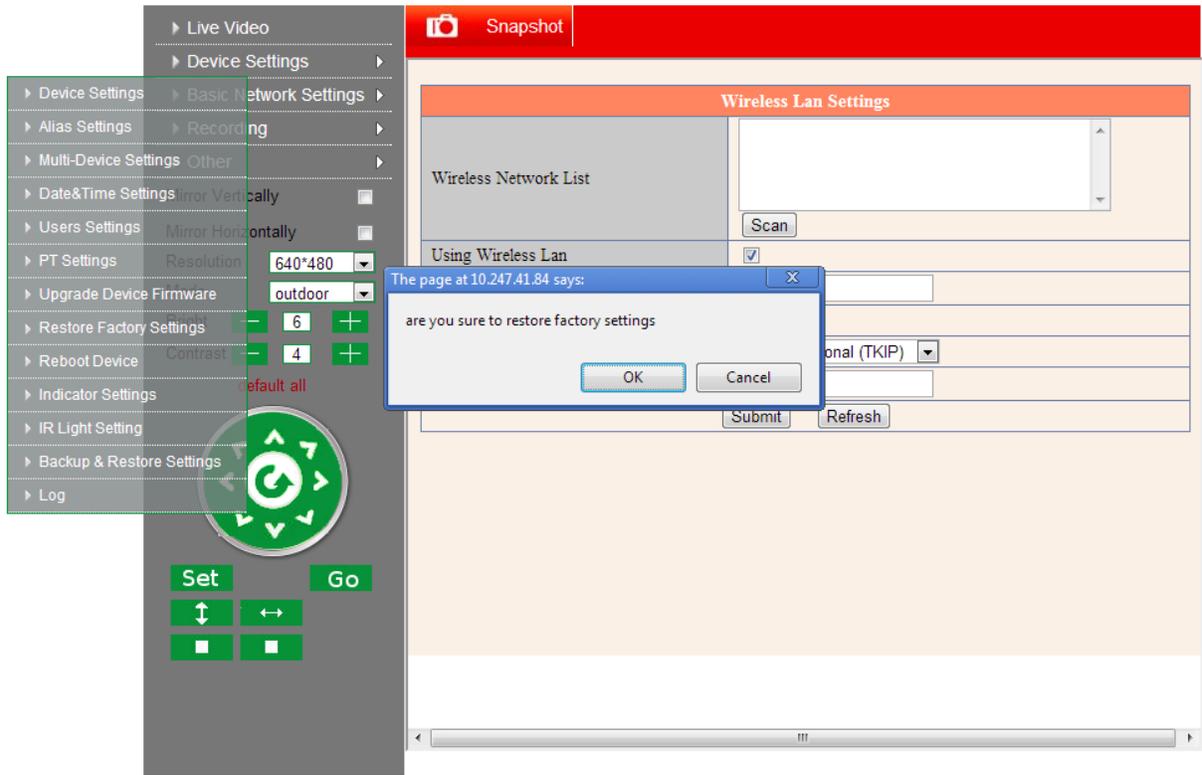
Finally, click on *Basic Network Settings* in the menu on the left, then select *Wireless Lan Settings* from the submenu:



Make sure the checkbox next to Using Wireless Lan is checked and that the Encryption is set to "WPA Personal (TKIP)"

Next, make sure the SSID and Share Key entries are the same as the SSID and Encryption Password you have set in aymesh.com.

If any of these fields are set incorrectly, click on *Device Settings* in the left menu again, and this time click on *Restore Factory Settings*. A dialog box will pop up, click on *OK*.



When the camera has reset itself, leave it to be auto-configured - this may take 10 minutes. Then re-check the settings. If these settings are still incorrect, contact Ayrstone Support at support@ayrstone.com.